

# TEN WISHES CHARTER

The Ten Wishes have been produced by the children and young people of Plymouth as a consistent message of what they want from all professionals who are involved with them.

## TEN WISHES

*What Children and Young People in Plymouth want from you...*

We want professionals to be easier to contact.

We want professionals to be on time, as they expect us to be.

We want professionals to be properly trained and for us to be involved in the training.

We want professionals to ask us what we need and not to assume.

We want professionals to do what they say they are going to do, to listen and stand up for us.

We want professionals to use words we understand.

We want professionals to reassure us something is being done and tell us how long it will take.

We want professionals to understand when we need to talk to them one-to-one.

We want professionals to ask us 'do you feel safe?'

We want professionals to respect us and how we feel.



We are committed to meeting the Ten Wishes through all of our work, our behaviours and our actions.

We will ensure they are embedded in our work through training programmes, our policies and procedures and within our quality assurance work.

Signed \_\_\_\_\_

On behalf of \_\_\_\_\_